THE SOVINI GROUP - RETIREMENT HOUSING

The Brief: The Sovini Group is a social housing provider managing over 14,000 homes across Merseyside. The Group comprises One Vision Housing and Pine Court Housing.

We were consulted on the provision of Equality Act compliant signage across their three retirement home schemes.

- **Bishops Court, Liverpool**
- **Brooks Court, Wirral**
- **Chung Hok House, Liverpool**

Our Signage Specialist Stephen Gibson met with the Sovini team to discuss their requirements and plan the project. Stephen's project management covered:



The Challenge:

- Initial brief and surveys across all sites.
- Sourcing materials and samples for production
- Advice and guidance relating to the regulations and guidelines to be adhered to
- Provision of artwork and proofs
- Production and quality controls
- Planning schedule for installation in agreement with Sovini HQ and the managers at each residential home.
- Risk assessment and planning
- Installation
- Aftercare provision

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Solution:

The client's brief was for single colours with white text – easy to read and bold against the wall colours, so the first task was to choose a suitable material and we provided a range of material samples and examples of compliant signs.

Once the materials were established, we produced sample signs to their required specification for consideration.

The next stage was to visit each residential home and perform the walk-arounds with their project manager and graphic designer Cathy Hall. From this walk-around and discussion with the Manager of each home we determined the signage requirements for each site, the text and layouts. We re-visited each site a second time with printouts to ensure that the planned signs did meet their requirements before proceeding further.

Cathy Hall provided the design for the signs and the production and installation proceeded as follows:







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Brooks and Bishops Court Residential Homes

- Blue matt reformed acrylic
- White tactile text
- Braille
- Installation was with screw caps

Chung Hok House

This site required mandarin text and braille to be incorporated into the signs so we worked with a specialist partner on the required translation and another specialist partner on the mandarin braille. The completed signs comprised:

- Green matt reformed acrylic
- White tactile text (mandarin)
- Braille in mandarin
- Installation was with screw caps

On the installation dates, we attended site and ensured all of the residents were aware of the work ongoing in and around the corridors. All work areas where cordoned off and a safe working environment was established.

The internal equality act signage has to be installed at specific heights to ensure the regulations are met, so we went about setting the markers and initial planning for the installs.

The installations went smoothly and where all completed on schedule, followed by sign off from the client.

Testimonial:

It was a pleasure to work with Stephen and CDP on a project that could have had plenty of issues, none more so than the mandarin signage.

Stephen made me feel really relaxed throughout the whole process and I was sure I was using the right supplier.

I would not hesitate to use CDP for any of our signage projects again.

Cathy Hall, One Vision Housing.



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